

HOW TO PREPARE FOR A POWER OUTAGE

By preparing for power outages, you can ensure the safety and well-being of your family, maintain essential functions, and minimize the disruptions caused by power loss. Taking a proactive approach not only benefits you but also helps our entire community.



Create an Emergency Kit

Prepare non-perishable food, bottled water (one gallon per person per day for three days), a manual can opener, a first-aid kit, flashlights with extra batteries (avoid candles), a battery-powered radio, and a portable charger for your cell phone.



Plan for Medical Needs

Ensure backup power sources for electricity-dependent medical devices and develop an emergency plan with your healthcare provider.



Prepare for Food and Water Safety

Keep refrigerator and freezer doors closed to maintain cold temperatures (refrigerators stay cold for 4 hours, a full freezer for 48 hours) and have bottled water on hand.



Protect Your Home

Use surge protectors for electronic devices when power is restored, and operate generators outdoors per manufacturer's instructions to avoid carbon monoxide poisoning.



Stay Cool or Warm

In hot weather, close blinds and curtains to keep your home cool; in cold weather, use alternative heating sources like a wood stove or propane heater safely and avoid using outdoor heaters indoors.



Stay Informed

Monitor local weather forecasts and utility communication channels for potential power outages, and ensure your contact information is correct with your utility provider to receive alerts.

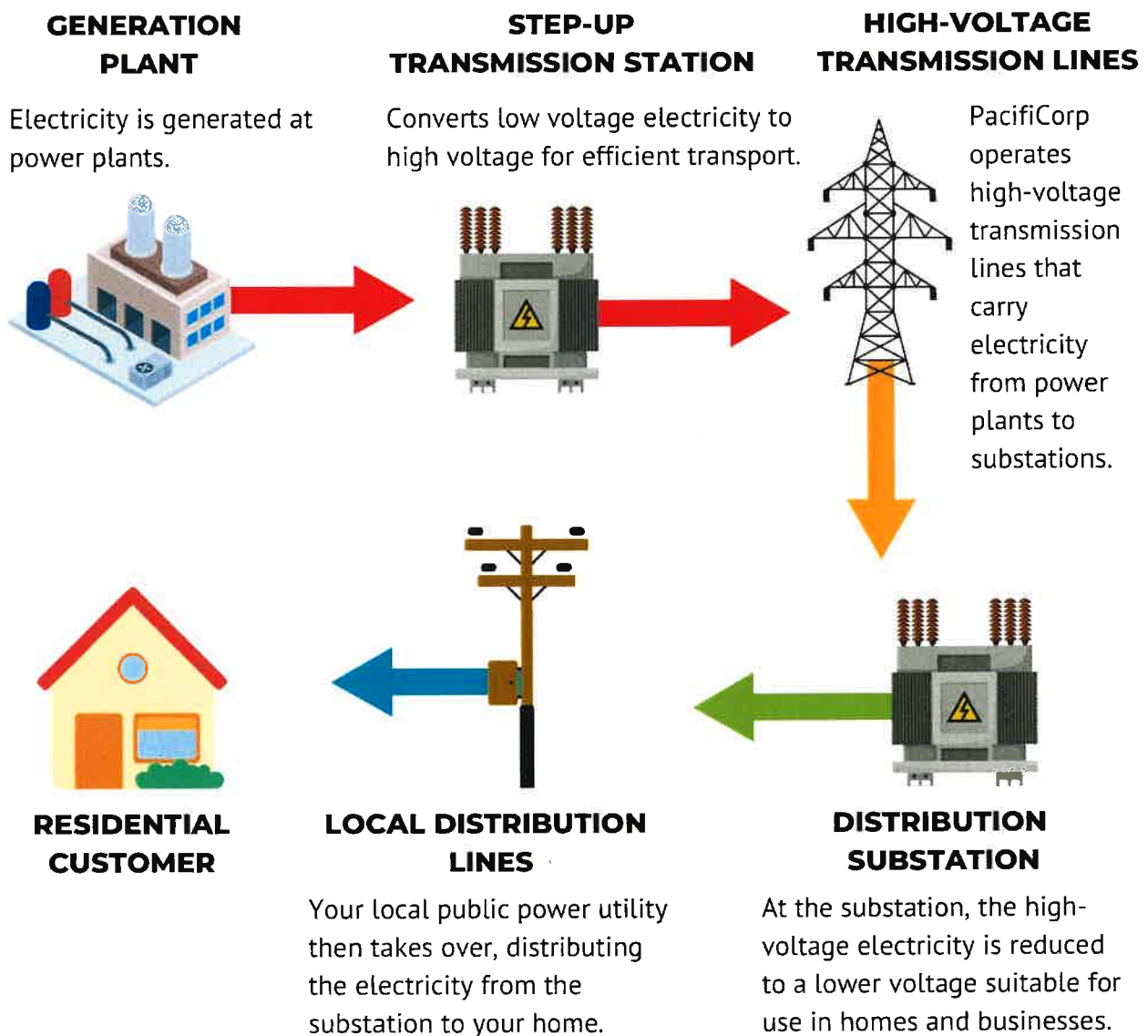
Your local public power utility is dedicated to delivering exceptional service, and the team works hard to guarantee you have reliable power whenever you need it. However, it's important to understand that while your local utility strives for uninterrupted service, factors like Public Safety Power Shutoffs are beyond their control.

PUBLIC SAFETY POWER SHUTOFFS: WHAT YOU NEED TO KNOW

It's important to be informed about Public Safety Power Shutoffs (PSPS) and why they might occur in your community. PSPS are preventative measures used by the transmission industry to mitigate the risk of wildfires during extreme weather conditions. By temporarily shutting off power in high-risk areas, utilities aim to prevent sparks from electrical equipment that could ignite wildfires.

AS A PUBLIC POWER CUSTOMER, HOW DOES THIS AFFECT YOU?

Although you receive your electricity from your local public power utility, it first travels through the PacifiCorp transmission system. Here's how it works:





SERVICE INTERRUPTIONS

The transmission network covers vast areas, interconnecting multiple power plants and regional grids, enabling the transfer of electricity within, or across, states. During a PSPS, PacifiCorp may voluntarily shut down high-voltage transmission lines in areas at high risk of wildfires. This interruption in the transmission system can stop the flow of electricity from power generation facilities to substations, leaving your local utility without electricity to distribute.

Customers in the affected areas will experience temporary power outages. The duration of the outages depends on the severity of the conditions and the time required for inspections and repairs post-shutoff. Power is restored once it is deemed safe to the power grid and surrounding communities.



COMMUNICATION AND NOTIFICATIONS

UAMPS and your local public power utility are committed to providing you with information regarding service interruptions in the timeliest manner possible and are working with PacifiCorp to establish communication protocols. To receive the most up-to-date notifications, ensure your local utility provider has your current contact information and follow your utility's communication channels.



PREPARATION

Preparing for a PSPS helps you better navigate power outages and support your community during these events. Assemble an emergency kit with essentials like non-perishable food, water, flashlights, and a battery-powered radio. Ensure you have backup power for any medical devices and use generators only in safe, well-ventilated areas. Stay informed by monitoring weather updates, signing up for utility alerts, and making sure your contact info is up to date.

YOUR LOCAL PUBLIC POWER UTILITY IS DEDICATED TO DELIVERING EXCEPTIONAL SERVICE, AND THE TEAM WORKS HARD TO GUARANTEE YOU HAVE RELIABLE POWER WHENEVER YOU NEED IT. HOWEVER, IT'S IMPORTANT TO UNDERSTAND THAT WHILE YOUR LOCAL UTILITY STRIVES FOR UNINTERRUPTED SERVICE, FACTORS LIKE PUBLIC SAFETY POWER SHUTOFFS ARE BEYOND THEIR CONTROL.